



**C.R.I. PUMPS**  
Pumping trust... Worldwide.

## WARRANTY CERTIFICATE

*Congratulations*

**Registered on**

19/04/2026

Serial No. 25061010166819 Item Code 626197

Item Description CRI GENIE CRI4R-5/9 1.5HP 40D NN-TT FW5 1φ CSCR 50Hz 220-240V NE WP SUB

Customer Name Jibandeep Abasan

Customer Mobile No. 9836167627 E-mail ID

Invoice Number BS/25-26/S/3803 Invoice Date 27/02/2026

Warranty up to 18-07-2027

Seller Name Bharati Sanitation, Sodepur



\* 3 Months Extended Warranty



\*T&C Apply

**C.R.I. PUMPS PRIVATE LIMITED**

Corporate Office : 7/46-1, Keeranatham Road, Saravanampatty, Coimbatore - 641 035. Contact No. : 0422-7117000

TOLL FREE 1800 121 1243

www.crigroups.com

chatbot : +91 9500401115

# TERMS AND CONDITIONS OF WARRANTY



The Company grants to the actual user only, a limited conditional warranty for pump supplied by it to the extent and purposes detailed below :

1. The warranty shall be only with respect to defects in manufacturing for a period of 12 months from the date of purchase or 12 months from the date of despatch from the factory, whichever is earlier. This warranty coverage is applicable only for registered products.

2. The scope of the warranty shall extend only to the repairing or replacing of the defective parts, free of charge. The decision as to whether a part should be repaired or replaced shall be at the sole discretion of the company. In case of replacement of a part, the defective part will become property of the company. As this is not an on site warranty, the defective pump has to be brought to authorized dealer or authorized service center, freight and insurance pre- paid along with warranty claim coupon, bill copy and failure details to obtain warranty claim. Failure to present the same shall render the warranty claim invalid.

3. The warranty shall not cover any costs or charges including cost of removal, installation, transportation, etc., that may be occasioned by a claim under this warranty.

4. This warranty does not extend to any product other than company's pump whether such products are supplied as accessories to pumpsets or not.

5. This warranty does not extend to any damage or wear to pumpsets resulting from abnormal operating conditions, accident, abuse, misuse, unauthorized alteration or repair. Further this warranty will not hold if the pump is not used exclusively for the purpose of pumping clear, cold fresh water and for damages caused due to slit, excessive and more than permitted level of sand or any other foreign particles in water.

6. Operator's manual is supplied along with each pump. This warranty does not cover any damage or wear to pump if it was not installed, operated and maintained in accordance with company's operator's manual.

7. The warranty does not hold good if the supply voltage is not within the prescribed range. Further, it does not hold good for all electrical components including burning of electrical winding and capacitors.

The warranty does not hold good for the defects caused due to dry running, wrong relay current setting and failure of any electrical equipments and accessories.

8. The warranty does not hold good if the pump is operated at a load, over and above its specified range of operation or at a very low head operation below its specified range.

9. The liability of the company under this warranty shall not extend to any incidental or consequential damages, losses or expenses arising out of or in the course of installation, use or any claim arising out of fire, accident, willful damage, transit damage or normal wear and tear or any other force majeure conditions.

10. This warranty does not hold good if the serial number is deleted, defaced or altered.

11. The scope of warranty shall be only as stated above. Apart from these there are no other warranty whether implied or express, including merchantability or fitness for a particular purpose.

12. In case of dispute during the warranty period for establishing the cause of breakdown, until it is established that it is manufacturing defect, the authorised dealer / service center will render service and supply spares only on receipt of payment.

13. In case of any dispute or claims over the terms of this warranty, the decision of the company shall be final.

14. The Company reserves the right to modify or withdraw the extended warranty at its sole discretion, without prior notice.

15. The warranty becomes valid only if the product has been registered online properly along with the purchase date and other required information which is subject to the approval upon verification. Must produce the E-Warranty certificate to the service centre while repairing the pumps.

16. The product registration should be done within 30 days from the date of purchase through website [www.crigroups.com](http://www.crigroups.com) or through the link <http://productreg.cri.in> or through the dealer or retailer.

17. Any dispute is subject to Coimbatore jurisdiction, other courts jurisdiction excluded.